

2018 Staff Survey Results

Your
Voice
Matters!

Response Rate:
62% 2,310

[My Work](#)

[My Line Manager](#)

[Senior Leadership](#)

[Learning & Development](#)

[Pay & Benefits](#)

[Health & Wellbeing](#)

[Inclusion & Fair Treatment](#)

[Inappropriate Behaviour in the Workplace](#)

[Whistleblowing & Safeguarding](#)

[Organisational Perceptions](#)

[Employee Engagement](#)

[Looking to the Future](#)

2018 Staff Survey Results



Response Rate:
62% 2,310

My Work % positive in green

| | | |
|--|-----|--|
| I am interested in my work | 92% | |
| I am clear about what I am expected to achieve in my job | 86% | |
| I have the skills I need to do my job effectively | 93% | |
| My job makes good use of my skills and abilities | 75% | |
| I am satisfied with the physical environment where I work | 57% | |
| I am sufficiently challenged in my work | 74% | |
| I have the tools I need to do my job effectively | 71% | |
| I have an acceptable workload | 63% | |
| I am trusted to carry out my job effectively | 89% | |
| I have a clear understanding of the purpose and objectives of the City of London Corporation | 76% | |
| I understand how my work contributes to the success of the City of London Corporation | 81% | |

2018 Staff Survey Results



Response Rate:
62% 2,310

My Line Manager % positive in green

| | | |
|--|-----|--|
| My Line Manager recognises and acknowledges when I have done my job well | 78% | <div><div></div><div></div><div></div></div> |
| My Line Manager motivates and inspires me to be more effective in my job | 64% | <div><div></div><div></div><div></div></div> |
| My Line Manager is open to my ideas and suggestions for change | 73% | <div><div></div><div></div><div></div></div> |
| My Line Manager helps me to understand how I contribute to City of London Corporation's objectives | 56% | <div><div></div><div></div><div></div></div> |
| I receive regular feedback on my performance | 63% | <div><div></div><div></div><div></div></div> |
| The feedback I receive helps me to improve my performance | 62% | <div><div></div><div></div><div></div></div> |
| My Manager deals with all of my team fairly and consistently | 64% | <div><div></div><div></div><div></div></div> |
| Poor performance is dealt with effectively where I work | 36% | <div><div></div><div></div><div></div></div> |

2018 Staff Survey Results



Response Rate:
62% 2,310

Senior Leadership % positive in green

| | | |
|---|-----|---|
| I believe that senior managers have a clear vision for the future of the City of London Corporation | 50% | <div><div></div><div></div><div></div><div></div></div> |
| Senior management in the City of London Corporation are open and honest in their communications with staff | 35% | <div><div></div><div></div><div></div><div></div></div> |
| Senior management in the City of London Corporation provide effective leadership | 37% | <div><div></div><div></div><div></div><div></div></div> |
| The actions of senior management are consistent with the City of London Corporation's values (Relevant, Responsible, Reliable, Radical) | 41% | <div><div></div><div></div><div></div><div></div></div> |
| The City of London Corporation manages change effectively | 29% | <div><div></div><div></div><div></div><div></div></div> |

2018 Staff Survey Results

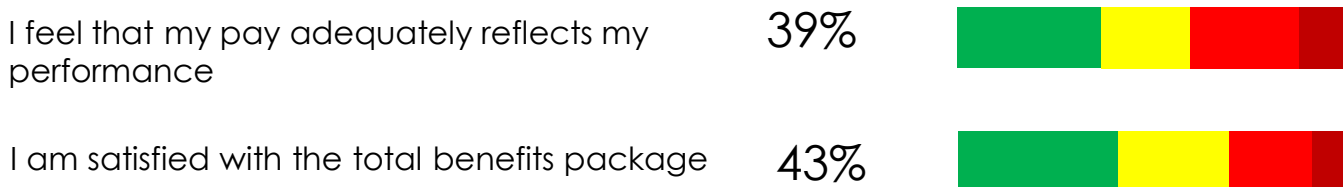


Response Rate:
62% 2,310

Learning & Development % positive in green



Pay & Benefits % positive



Health & Wellbeing % positive in green



2018 Staff Survey Results



Response Rate:
62% 2,310

Inclusion & Fair Treatment % positive in green

| | | |
|---|-----|--|
| I am treated with respect by the people I work with | 81% | <div><div></div><div></div><div></div></div> |
| I think that the City of London Corporation respects individual differences (eg cultures, working styles, backgrounds, ideas) | 73% | <div><div></div><div></div><div></div></div> |
| I feel comfortable being myself at work | 83% | <div><div></div><div></div><div></div></div> |
| The City of London Corporation is open to talent from all class backgrounds | 67% | <div><div></div><div></div><div></div></div> |

Inappropriate Behaviour in the Workplace % positive in green

| | | |
|---|-----|--|
| Inappropriate behaviour is dealt with effectively in the City of London Corporation | 43% | <div><div></div><div></div><div></div></div> |
| I feel able to challenge inappropriate behaviour in the workplace | 59% | <div><div></div><div></div><div></div></div> |

Whistleblowing & Safeguarding % positive in green

| | | |
|--|-----|--|
| Should the need arise, I would feel comfortable using the City of London Corporation whistleblowing policy | 58% | <div><div></div><div></div><div></div></div> |
| Should the need arise, I would feel comfortable using City of London Corporation safeguarding policy | 76% | <div><div></div><div></div><div></div></div> |

2018 Staff Survey Results



Response Rate:
62% 2,310

Organisational Perceptions % positive in green

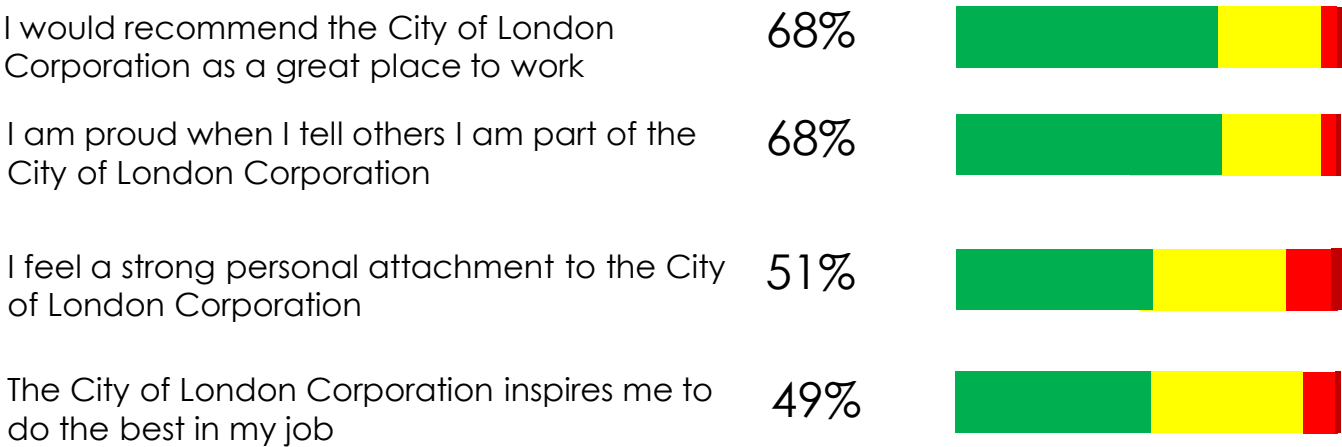
| | | |
|---|-----|--|
| The City of London Corporation is a socially and environmentally responsible employer | 63% | <div><div></div><div></div><div></div></div> |
| Innovation and creativity are highly valued within the City of London Corporation | 47% | <div><div></div><div></div><div></div></div> |
| City of London Corporation departments that provide an internal service to staff (eg IT, HR, Events, Payroll, Facilities Management, Pensions etc) are committed to providing good customer service | 49% | <div><div></div><div></div><div></div></div> |
| The City of London Corporation does a good job of keeping me informed about matters affecting me | 58% | <div><div></div><div></div><div></div></div> |
| People work well together across the different City of London Corporation departments and institutions | 41% | <div><div></div><div></div><div></div></div> |

2018 Staff Survey Results



Response Rate:
62% 2,310

Employee Engagement % positive in green



Looking to the Future % positive in green

